With the adoption of the City of Buffalo budget on July 1, 2018, the new User Fee rate schedule has taken effect, and there are several NEW OPTIONS available to make your payment process even more convenient. Attached to the bill you will find the new bill format, along with other helpful information. You can begin the payment process with any one of the following options:

Go Paperless! Convenience is just one reason. Provide your email address online at BUFFALONY.GOV/USERFEE or on the payment coupon below and receive timely email notifications when your payment is due.

Sign up today for Auto Pay! Your quarterly payments will be automatically deducted from your bank account or posted to your credit card on the dates you select by enrolling in Auto Pay at BUFFALONY.GOV/USERFEE.

If you would like to continue to receive quarterly User Fee Bill statements, payment coupons and envelopes by mail, simply send back your payment in the enclosed envelope (after you fill out the information on the back of the payment coupon below).

If you have a delinquent User Fee payment it becomes a lien on your property, which may be subject to public foreclosure. Please see the back of this form for more information. Full or partial past due payments may be made at any time.

It is important that you complete the required information on the back of the payment coupon below, or when you pay online, to ensure that you are being billed for the correct size(s) and number of blue totes.

Additional Ways for Residents to Dispose of Garbage

* PICK & PAY PROGRAM: Residents can schedule additional bulk trash pick-up at their property. For a fee starting at $105, the City will collect an area of trash that does not exceed 12% x 3’ x 3’ (Larger areas will cost more. No TVs, computers, construction/demolition debris, tires, paint, construction/demolition debris or other hazardous materials allowed. Do not place bulk trash at the curb until an appointment has been scheduled by calling 311.

EAST SIDE TRANSFER STATION: Annually, owner-occupied residences are allowed to dump one (1) ton of trash at the East Side Transfer Station. Residents must provide two forms of proof of residency (e.g. driver’s license and utility bill). Residential trash is accepted on weekdays from 6:30am – 9:00am and 1:00pm – 3:00pm, and on Saturdays from 8:00am – 12:00pm. For additional information, please call 311.

HOUSEHOLD HAZARDOUS WASTE: Oil-based paints, solvents and pesticides have to be disposed of at a special collection event. Call 311 for more information.

Weekly Curbside Collection Rules

1. Garbage and recycling totes, two pieces of bulk trash, and yard waste must be set out no earlier than 7:00 p.m. the evening before, and no later than 7:00 a.m. on the morning of the regularly scheduled collection day. Excessive amounts of trash outside of required totes are subject to a fine, unless a PICK & PAY is scheduled accordingly. If your garbage or recycling tote is not emptied, please call 311.

2. Refrigerators, stoves and other appliances need to be placed at the curb at the same time as your totes so that they can be recorded and picked up by a special crew. Each household is permitted one annual refrigerator disposal. Note: refrigerator doors must be removed. TVs, computers, construction debris, tires, paint or other hazardous materials will NOT be collected.

3. Leaf and yard waste must be placed in recyclable, clear plastic or paper bags. Sticks and branches MUST be tied in bundles and no longer than 4ft. in length. Do not rake or blow leaves into the street. Residents are encouraged to bring brush, limbs, yard and vegetation waste to 1120 Seneca Street to be composted.

4. No other containers other than City of Buffalo garbage and recycling totes can be left out for curbside collection. Residents are encouraged to put their address on their totes.

5. Failure to comply with any of the rules of the curbside collection program will result in a legal summons.

WEEKLY 2 PIECE COLLECTION: Residents are permitted to leave out 2 pieces of large trash per week on their regular garbage collection day.

Tire Drop-Off Events

JULY 28, 2018 • SEPTEMBER 8, 2018
APRIL 20, 2019 • MAY 18, 2019

Tires can be dropped off at the Broadway Garage, 197 Broadway, between 7:30am and 3:00pm, ON THE DATES ABOVE. City of Buffalo RESIDENTS ONLY will be permitted to drop off a maximum of four (4) tires. Tires must be clean and off of the rims.
**CITY OF BUFFALO RECYCLING PROGRAMS**

**CURBSIDE RECYCLING PROGRAM**

- **PAPER**
  - Newspapers, xerox paper
  - Junk mail
  - Magazines
  - Mail & Alexa containers (empty & dry)
  - Mailroom boxes

- **PLASTIC**
  - All plastic, numbers 1-7
  - Bottles, containers, teen & kid's items
  - Laundry baskets

- **METAL**
  - Junk metal & batteries
  - Aluminum cans & boxes
  - Metal pots & pans
  - Tree

- **GLASS**
  - Colored & clear glass
  - Bottles, wine & glass bottles

- **BOTTLES**
  - Jars (empty only)

Choose to go paperless by checking the box on the payment coupon. Please fill in your email address and you will receive quarterly notifications via email instead of receiving a paper bill in the mail.

**DROP-OFF RECYCLING PROGRAM**

- **ELECTRONIC WASTE:** Residents must bring electronics to the City's Engineering Garage at 1120 Seneca Street. TVs and computers will not be picked up during the weekly curbside collection.

**COMMUNITY RECYCLING EVENTS**

- **City of Buffalo sponsors recycling events throughout the City every year. Dropping off recyclables at different locations throughout the City is done for the convenience of residents in every neighborhood.**

**EVENTS INCLUDED:**

- Community Paper Shredding Events
- Household Hazardous Waste Events
- Saturday E-Waste Collections
- Clothing/Textile Collection Days
- Dare to Repair Cafes
- Food Scrap Waste Drop-offs

Check in at buffalorecycles.org to see when events are scheduled.

**RECYCLING SAVES MONEY**

The City of Buffalo Department of Public Works, Streets and Sanitation Division is responsible for:

- Curbside collection of garbage
- Curbside collection of 2 large items per week
- Curbside collection of yard waste
- Bulk trash pick-up
- Special events, garbage and recycling collection

**GO PAPERLESS!**

**USER FEE:**

**Annual Rate:**
- Annual Fixed Fee (Base charge for your weekly garbage pickup at your service address)
- Annual Variable Fee (Charge for your Tote quantities and sizes as indicated in the Service Class box)

**TOTE QUANTITY & SIZE:** It is the responsibility of the property owners to verify the accuracy of the service class and tote information on this form.

<table>
<thead>
<tr>
<th><strong>TOTE SIZE:</strong></th>
<th><strong>GALLON:</strong></th>
<th><strong>FEE:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>35 gallon</td>
<td>$118.86</td>
<td>Fixed</td>
</tr>
<tr>
<td>65 gallon</td>
<td>$118.75</td>
<td>95 gallon</td>
</tr>
<tr>
<td>118.75</td>
<td>65 gallon</td>
<td></td>
</tr>
<tr>
<td>43.75</td>
<td>35 gallon</td>
<td></td>
</tr>
<tr>
<td>$12.78</td>
<td>Vacant Lot</td>
<td></td>
</tr>
</tbody>
</table>

**NEW RATES EFFECTIVE JULY 1, 2018**

<table>
<thead>
<tr>
<th><strong>User Fee Payment Summary</strong></th>
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<tbody>
<tr>
<td><strong>Current Year:</strong></td>
</tr>
<tr>
<td><strong>Past Due Detail</strong></td>
</tr>
<tr>
<td><strong>Arrears:</strong></td>
</tr>
<tr>
<td><strong>Total Late Fee:</strong></td>
</tr>
<tr>
<td><strong>Fixed:</strong></td>
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<tr>
<td><strong>In Rem:</strong></td>
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<tr>
<td><strong>Total Due:</strong></td>
</tr>
<tr>
<td><strong>User Fee:</strong></td>
</tr>
<tr>
<td><strong>Past Due Detail for more information regarding Past Due amounts</strong></td>
</tr>
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</table>

**Go Paperless:**

- **Choose to go paperless by checking the box on the payment coupon. Please fill in your email address and you will receive quarterly notifications via email instead of receiving a paper bill in the mail.**

**LATE CHARGE:** A charge of $7.45 will be added to each quarterly payment that is not received within 45 days of the respective billing date. Postdated checks will not be accepted.

**INTEREST:** In addition to assessed late charges, interest shall accrue at the rate of 2.25% after quarterly payment has been past due for more than 45 days.

**NOTICE OF COLLECTION POLICY & FEES:**
- In addition to assessed late charges, interest shall accrue at the rate of 2.25% after quarterly payment has been past due for more than 45 days.

**PROPERTY FORECLOSURE:** Delinquent User Fee payments constitute a lien on real property. Failure to pay may subject your property to public foreclosure.

**PERSONAL LIABILITY:** The City of Buffalo, as owner of the properties you own, is liable for payment of the User Fee for properties that you own and for all assessed charges on these properties.

**PERSONAL LIABILITY PRORATING:**

**NOTICE OF COLLECTION POLICY & FEES:**
- All cost for collections, including administrative and legal expenses, in addition to other costs permitted by law, will be added to your account. You are personally liable for payment of the User Fee for properties that you own and for all assessed charges on these properties.

**REFERRAL TO PRIVATE COLLECTION AGENCY:** Cost of agency commission will be added to account balances.

Please call 716-851-4890 or 311 if you are requesting a Tote change, your Tote count/fee is incorrect, to change your address, or if you have questions regarding your bill. For more information, visit our website at www.buffalony.gov. All billing is subject to audit.

**PLEASE COMPLETE THE FOLLOWING INFORMATION:**

- **QUANTITY & SIZE OF TOTES:**
  - (can be found on lid)
  - BLUE GARbage TOTE ID NUMBER(s) can be found on side (see photo)

**PLEASE SIGN AND DATE:**

- I attest that the information provided is accurate for the property listed on this bill.

- Signature
- Date

**TERMS & CONDITIONS OF SERVICE:**

- All billing is subject to audit.

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